# Innovative Data Capture & Digitisation Services





Digitisation of Planning, Building Control and Local Land Charges Records

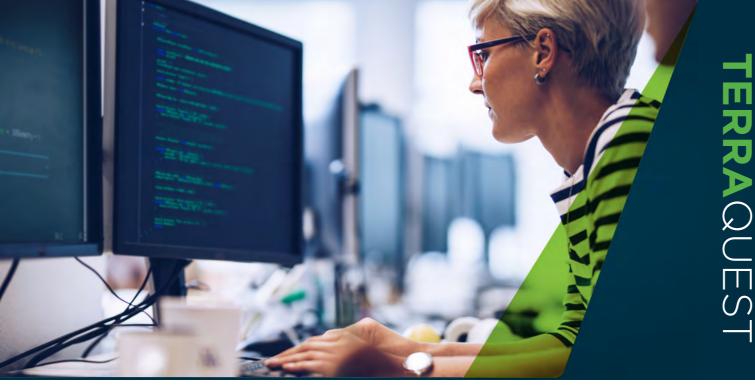
By TerraQuest

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HMGovernment G-Cloud Supplier





## Need help digitising your planning, building control or local land charges records?

Have you ever considered how much time and effort your local authority spends trying to manage your records and documentation? Do you have instant access to all your records via your well indexed operating systems or are they in an electronic format which are kept locally on IT systems or perhaps stored as paper in an office or warehouse taking up valuable asset space.

Having data correctly digitised, indexed and ingested in operating systems and applications allows your operation to run smoothly and efficiently at the best of times but also provides access and continuity in the worst of times.

We prepare and create digital data; manage, migrate and transform existing digital data. Our services include:

- Detailed audit and consultation prior to contract commencement Document capture through scanning, both microfiche & paper Optical character recognition to reduce the need for entry of data
- into systems
- Capture of text attributes and plot spatial extents for input into GIS
- Document indexing
- Archival storage
- Database development
- Customised document management system
- Data cleansing
- Data transformation and migration
- Confidential disposal (off-site shredding)
- Data and system security















## Experienced Team

With over 20 years' experience inside and outside Local Government, Geoff Evans heads the delivery team as TerraQuest's Delivery Manager. He will be on hand throughout the digitisation process to ensure the transition is a smooth and successful experience.

Keith Parker is one of our Planning, Building Control and Local Land Charges experts. His extensive knowledge in Land Charges combined with digital transformation provides insight into many of the problems that you may experience in the transition to a Digital Register.

The management team is complimented by a very experienced team responsible for helping you plan and execute the work and working closely with you and your staff, building relationships and providing the knowledge of what to expect.

More recent projects include the capture, analysis and transformation of Local Land Charge data for local authorities as HM Land Registry's one digitisation partner of choice. Over time we have developed a highly efficient solution that has streamlined our work in this field and allowed us to firm up our place as one of the leading experts on Local Land Charges, helping local authorities move data from paper and hybrid formats (a mixture of paper and electronic data) to the HM Land Registry LLC Register by creating digital data and then transforming it.

# What our clients say Mid Sussex District Council

Mid Sussex District Council outsourced the scanning and indexing of Planning Applications to TerraQuest in 2011.

This has proved to be a successful partnership, providing Mid Sussex with a fast responsive service. The posting of planning documents on the Council's website is no longer delayed by staffing issues, such as sickness and annual leave.

As a consequence, we no longer experience time consuming complaints due to delays uploading documents.

The end result is staff who can concentrate on their primary function, alongside a better customer experience.

Following the success of the Planning contract, TerraQuest now scan Building Control Applications with equal success.



Jacqueline Steele, Business Unit Leader Local Land Charges, Planning & Building Control Support Services, Mid Sussex District Council















#### Digitisation of Planning, Building Controll and Local Land Charges Records

### Benefits

- Increase accessibility
- Enhance data quality
- Make better use or one's own data and compliment with additional data sets to further enhance
- Drive efficiency
- Improved data security and compliance with clear audit trails
- Save time and effort whilst reducing cost
- Delivering value through improving information
- State of the art storage facility
- Secure document retention
- Fast retrieval
- Reduce storage and resource retrieval cost
- Can be procured through the G-Cloud framework

Contact us today

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